

Unable to Get Installer Types - Install Error

Posted by ghellyer - 2008/01/11 16:01

Hi,

When I try to install AGWA2 I get the attached error message. Any thoughts on what I need to do? I am running a standard XP Pro Dell machine. I've downloaded all of the AGWA files into a directory and sub-directories at C:AGWA and am trying to do the install from there beginning in the 9.2 folder.

Thanks,

Greg http://www.tucson.ars.ag.gov/agwa/images/fbfiles/files/AGWA_Install_Error___G_Hellyer.zip

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Re:Unable to Get Installer Types - Install Error

Posted by isburns - 2008/01/14 17:04

Have you read this thread?

Do you have both the .NET 1.1 and 2.0 Frameworks installed?

Shea

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Re:Unable to Get Installer Types - Install Error

Posted by ghellyer - 2008/01/14 19:11

Yes, I have NET 1.1 and 2.0...

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Re:Unable to Get Installer Types - Install Error

Posted by isburns - 2008/01/14 19:24

The reasons for receiving that error are limited: using an installer that was compiled for a different version of ArcGIS than is installed on your computer; not having the .NET Framework 1.1 installed when using ArcGIS 9.0 or 9.1; not having the .NET Framework 1.1 and 2.0 Framework installed when using ArcGIS 9.2; not having .NET Support installed for your ArcGIS installation despite having the required .NET Framework installed; or using the original installer (Build 20071116 updated on November 16, 2007) without the service packs specified in the linked post above.

Do any of those situations apply?

Shea

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Re:Unable to Get Installer Types - Install Error

Posted by ghellyer - 2008/01/14 22:07

I have had issues with updating my ArcGIS 9.2 with the Service Packs...my EPA ArcGIS support advised me to look for strange happenings...could this be one of them?

Cheers,

Greg

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Re:Unable to Get Installer Types - Install Error

Posted by isburns - 2008/01/16 18:32

I'm sure it could be. I see weird and often inexplicable things happen with ESRI software, more so since I'm using some of its guts (ArcObjects) in AGWA 2.0.

What have your issues been with updating the service packs? If, in trying to resolve some of your issues, you uninstall ArcGIS then I'd recommend using the Windows Installer Cleanup Utility available at <http://support.microsoft.com/default.aspx?scid=kb;en-us;290301>. This utility is useful for making sure that all traces of uninstalled software are removed and even removes programs that you can't remove using Add/Remove Programs.

Shea

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